



INDIANA ASSOCIATION OF HOMES
& SERVICES FOR THE AGING, INC.

Assisting members in providing the highest quality of life for those they serve.

James M. Leich
President

SPEAKER EVALS

IAHSA *Extreme*
MAKEOVER
MAKING HEALTH CARE PERSONAL

November 9, 2006

Greg Efta
Maun-Lemke Speaking & Consulting
8031 West Center Road, Suite 22
Omaha, NE 68124

Dear Greg,

On behalf of the members, staff and board of the Indiana Association of Homes & Services for the Aging, I would like to thank you again for presenting at our 2006 Fall Conference last September in Indianapolis. I have enclosed your evaluations for your review.

The audience thought your sessions were not only educational, but also practical. They felt that you exceeded their expectations in depth of content, knowledge of content, usefulness of content and objectives of session.

Thank you again for providing quality education to our members and helping make our 2006 Fall Conference a success. If you should have any additional questions or comments about your session please feel free to give me a call at 317-733-2380. It was a pleasure working with you and I hope to have the opportunity to do so again in the near future.

Regards,

Emilie Perkins
Director of Training & Special Events

Enclosure

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**4D: Shrubbery, Shovels, Sheets & Sheen:
How these all equal shine!**

9/27/2006

Greg Efta

	Strongly Agree	Agree	Disagree	Strongly Disagree	No Response or NA
The learning objectives of this session were met.	4	2	0	0	0
The instructor was very knowledgeable about this topic.	4	2	0	0	0
The instructor provided information that will be useful to me in my work.	4	2	0	0	0
The instructor answered questions to my satisfaction.	4	2	0	0	0
I would attend a session by this speaker again.	4	2	0	0	0
Handouts and/or session materials were helpful to me.	3	2	1	0	0
The depth of the content in this session was appropriate to my learning needs.	4	2	0	0	0

General Comments Regarding the Speaker

I didn't expect the indepthness of session based on title. Greg did a great job hskp & maint. From a marketing supportive - we should share his philosophy with marketing people. It would be more powerful if marketing people sat thru his session. It gives you more appreciation for those 2 depts. Very good. New ideas.

Excellent speaker, good message, well delivered. Handouts could have been more in depth. Great job for Greg! Very helpful. Customer service primary goal of housekeeping/laundry, maintenance.

Closing Session: Punctuate Your Life!

9/27/2006

Greg Efta

	Strongly Agree	Agree	Disagree	Strongly Disagree	No Response or NA
The learning objectives of this session were met.	17	5	0	0	0
The instructor was very knowledgeable about this topic.	19	3	0	0	0
The instructor provided information that will be useful to me in my work.	19	2	1	0	0
The instructor answered questions to my satisfaction.	13	3	0	0	6
I would attend a session by this speaker again.	20	2	0	0	0
Handouts and/or session materials were helpful to me.	18	3	0	0	1
The depth of the content in this session was appropriate to my learning needs.	18	3	1	0	0

General Comments Regarding the Speaker

Excellent

Really enjoyed the speaker

Great teacher! Question marks choose to be question marks? Get rid of stress? Such helpful information! Thanks!

Very good speaker. Learned and had fun.

Very good info

Information could have been shared in much less time.

Very well done.

Very good - stress relief is much needed

Good session